



# Winter Webinar Series

In place of the Winter Technical Conference, MAP is hosting a **FREE** five-part webinar series. These sixty to ninety minute webinars will cover a variety of topics which are all relevant to your business.

## Part 1

February 3, 1 - 2pm CST

## Part 2

February 17, 1 - 2:30pm CST

## Part 3

March 3, 1 - 2pm CST

## Part 4

March 17, 1 - 2pm CST

## Part 5

March 31, 1 - 2pm CST

## Part 1

**J.D. POWER**

### Aftermarket Service Index (ASI)

The study measures customer satisfaction with aftermarket service facilities, providing a numerical index ranking of the highest-performing U.S. aftermarket service facilities, split into two segments—general maintenance and tire replacement

## Part 2



### Service Readiness— Chris Chesney

A look at new and emerging vehicle technology with a focus on those technologies starting to reach aftermarket service providers, or soon will. Information that will help prepare shops to service today's vehicles

*More Information  
Coming Soon*

**CLICK HERE TO REGISTER**